



AGENT EVALUATION FORM

We would appreciate if you would take a few minutes to fill out an evaluation on the RE/MAX Experts agent that helped you in the recent sale or purchase of your home.

Sections to complete..... Buyer Seller Both
A,C,D A,B,D A,B,C,D

SECTION A Please rate your agent on the following.

- | | | | | | |
|--|------|------|------|-----------|-----------|
| 1. Knowledge | Poor | Fair | Good | Very Good | Excellent |
| 2. Accessibility | Poor | Fair | Good | Very Good | Excellent |
| 3. Professionalism | Poor | Fair | Good | Very Good | Excellent |
| 4. Effectiveness as a negotiator | Poor | Fair | Good | Very Good | Excellent |
| 5. Guiding you through the real estate transaction | Poor | Fair | Good | Very Good | Excellent |
| 6. Was this the only agent you utilized during the buying/selling process? | | | | Yes | No |

SECTION B Sellers

- | | | | | | |
|--|------|------|------|-----------|-----------|
| 7. Did your agent market your home as promised? | Poor | Fair | Good | Very Good | Excellent |
| 8. What was the most useful thing your agent did to help sell your home? | | | | | |

SECTION C Purchasers

- | | | | | | |
|--|------|------|------|-----------|-----------|
| 9. How many homes have you purchased in the past? | 0 | ① | 2 | 3 | 4+ |
| 10. Was this agent able to determine your purchasing needs quickly and accurately? | Poor | Fair | Good | Very Good | Excellent |

SECTION D

What is the company/agent's greatest strengths? Very Assertive to make sure things were right.

What's the most valuable service this agent offered? Available to answer our questions.

How could the company/agent improve their service? We had No problems.

Would you use the same agent in a future real estate transaction No Yes

If no, please explain. _____

Thank you for taking the time to fill out this survey. We commit ourselves to the highest quality service possible and appreciate the time you have taken to help us maintain that promise.



Dear Client,

I have asked my company to include this with the survey. Recommendations or suggestions are a vital part of my business. I would appreciate if you would take a moment and describe in your own words your buying and/or selling experience. This sheet will be shared with me unless you request differently.

We are very happy with our purchase and we would like to thank Hope for her hard work and availability on this deal. This process was very easy with someone working so hard to make sure everything was done.
Thanks Again

Deane Allen
Clients

2-1-09
Date

Sometimes I get asked if a potential client could talk to a past client. I would appreciate it if you would allow me to give your name as a contact to discuss your real estate experience. Thank you!

Hope Cudd

PHONE NUMBER TO USE (517) 879-9059